

NOTICE OF CONFIDENTIALITY AND CUSTOMER RIGHT TO DISCLOSURE

Pursuant to House Bill 872, passed in the 87th Legislative Session of the Texas Legislature, Subchapter B of Chapter 182 of the Texas Utilities Code makes confidential certain personal information of utility customers. As defined under Sections 182.051 and 182.052 of the Texas Utilities Code, an individual's address, telephone number, or social security number in a customer's account record, or any information relating to the volume or units of utility usage or the amounts billed to or collected from a customer for utility usage, ***may not be disclosed*** by Bistone Municipal Water Supply District unless a customer requests disclosure of this personal information.

A customer may request disclosure of their personal information by submitting in writing such request addressed to Brent Locke at bistonewater@nctv.com and providing authorization for Bistone Municipal Water Supply District to disclose personal information or ratepayer information if requested. Bistone Municipal Water Supply District will provide a confirmation email after your request is received and applied to your customer account. A request for disclosure of personal information may also be mailed to Bistone Municipal Water Supply District at P.O. Box 145 Mexia, Texas 76667, or delivered in-person to the District's administrative offices at 343 Lcr Whiterock, Mexia, Texas 76667.

At any time, a customer may rescind their request for disclosure of personal information by submitting a request in writing to Bistone Municipal Water Supply District. Such request shall become effective on the date the Bistone Municipal Water Supply District receives a customer's request to rescind disclosure of their personal information.

Bistone Municipal Water Supply District shall not be liable in any fashion for its disclosure of any personal or ratepayer information performed in accordance with the Texas law or regulations.

** Confidentiality under Chapter 182, Texas Utilities Code does not prohibit a government-operated utility from disclosing personal information in a customer's account record to: (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.*